

Rocket Mobile Out of Bundle Charges (International Calling, SMS, MMS, Special Numbers)

Pay Upfront customers

Customers who signed up as a Rocket Mobile customer are on a pay upfront plan. That means paying in full at the start of each billing cycle.

When on New Zealand soil, most things are included in your awesome Rocket Mobile month-to-month plan. What's not included is:

- Voice calls to international landline or mobile numbers
- SMS to international numbers
- MMS to NZ and international numbers
- Satellite phone calls to international numbers
- Calls to short code and special numbers

We recommend you use a mobile data or WiFi based app such as WhatsApp or Messenger if trying to call or send messages to overseas contacts.

Please see below for the different charges that apply to out of bundle usage on your Rocket Mobile plan. Please note all charges include GST, calls are charged per minute and SMS/MMS are per message.

Pay Upfront - Out of Bundle - International Calling

Usage Type	From	To	Cost per min
Voice Call	NZ	UK, Ireland, USA, Canada	Not available
Voice Call	NZ	Rest of World	Not available

Pay Upfront - Out of Bundle - Standard Numbers Calling and SMS

Usage Type	From	To	Cost per min/message
Voice Call	NZ	NZ & Australia	Free
Voicemail Call	NZ	NZ Voicemail Platform	Free
Toll Free Call	NZ	NZ	Free
Emergency Services Call	NZ	NZ	Free
Satellite Phone Call	NZ	GlobalStar	Not available
Satellite Phone Call	NZ	Immarsat / Iridium	Not available
SMS	NZ	Any other location (excl. NZ and Aus)	Not available

Pay Upfront - MMS

Usage Type	From	To	Cost per message
MMS	NZ	NZ	10 free then not available
MMS	NZ	Australia	Not available

Pay Upfront - Short Codes & Special Numbers Calling

Usage Type	From	To	Cost per min
*222 (AA Roadside Assist)	NZ	NZ	Free
*500 (Coastguard Marine Assist)	NZ	NZ	Not available
*555 (Traffic Safety)	NZ	NZ	Not available
*2000 (Accurate Traffic)	NZ	NZ	Not available
018 (Spark National Directory Service)	NZ	NZ	Not available
083210 (Spark CallMinder Answerphone)	NZ	NZ	Not available
120 - 126 (Spark Faults and Sales)	NZ	NZ	Not available
642409 (Scott Base)	NZ	Antarctica	Not available
0168 (Freephone USA 1800)	NZ	USA	Not available