

Rocket Mobile Out of Bundle Charges (International Calling, SMS, MMS, Special Numbers)

Pay Monthly customers

Existing customers who already had mobile plans with us before we rebranded to Rocket Mobile are on pay monthly plans. This means once you get your bill, you have another 15 days to pay. There may also be out of bundle charges like those listed below, which are added to your monthly bill.

Please see below for the different charges that apply to out of bundle usage on your Rocket Mobile plan. Please note all charges include GST, calls are charged per minute and SMS/MMS are per message.

Pay Monthly - Out of Bundle - International Calling

Usage Type	From	To	Cost per min
Voice Call	NZ	UK, Ireland, USA, Canada	\$0.69
Voice Call	NZ	Rest of World	\$1.39

Pay Monthly - Out of Bundle - Standard Numbers Calling and SMS

Usage Type	From	To	Cost per min/message
Voice Call	NZ	NZ & Australia	Free
Voicemail Call	NZ	NZ Voicemail Platform	Free
Toll Free Call	NZ	NZ	Free
Emergency Services Call	NZ	NZ	Free
Satellite Phone Call	NZ	GlobalStar	\$4.03
Satellite Phone Call	NZ	Immarsat / Iridium	\$11.50
SMS	NZ	Any other location (excl. NZ & Aus)	\$0.20

Pay Monthly - MMS

Usage Type	From	To	Cost per message
MMS	NZ	NZ	\$0.20
MMS	NZ	Australia	\$0.51

Pay Monthly - Short Codes & Special Numbers Calling

Usage Type	From	To	Cost per min
*222 (AA Roadside Assist)	NZ	NZ	Free
*500 (Coastguard Marine Assist)	NZ	NZ	\$0.44
*555 (Traffic Safety)	NZ	NZ	\$0.44
*2000 (Accurate Traffic)	NZ	NZ	\$0.44
018 (Spark National Directory Service)	NZ	NZ	\$0.98
083210 (Spark CallMinder Answerphone)	NZ	NZ	\$0.12
120 - 126 (Spark Faults and Sales)	NZ	NZ	Free
642409 (Scott Base)	NZ	Antarctica	\$1.79
0168 (Freephone USA 1800)	NZ	USA	\$0.69