

PRODUCT SUMMARY

Managed Phone



Information About the Service

Managed Phone is a cloud-managed phone subscription solution for businesses. It is designed to provide businesses with capable and reliable phone handsets.

The product has the following elements:

Element	Description
Handsets	Phones for use in the customer's physical business environment. They may be wired or wireless.
Management Service	This cloud-based service capability allows MyRepublic to remotely assist with and troubleshoot any product issues. It also enables MyRepublic to remotely deploy any handset software upgrades.

Contract Terms

Managed Phone is available on 12, 24, and 36 month contract terms. Early termination fees will apply if the service is relinquished by a customer prior to the completion of their contract term.

CPE Ownership

Ownership of the handsets included with Managed Phone remains with MyRepublic. MyRepublic reserves the right to swap out handsets for the purposes of improved service quality or functionality.

Connectivity

The Managed Phone service requires connection to a power supply. Internet connectivity is also required for remote trouble shooting and upgrade deployment. This internet connectivity could be from any available NZ provider, however MyRepublic internet is recommended as the ability to diagnose and remedy customer issues may be hampered if a third-party service is used.

Limitations & qualifications

This service is available to business customers & may not be available in all areas or premises. The particular handsets offered as part of the Managed Phone service may change over time. Managed Phone Terms & Conditions apply.