

# PRODUCT SUMMARY

## Standard Business Fibre



### Information About the Service

Standard Business Fibre is an Ultra-Fast Broadband (UFB) connection for businesses requiring business-grade service. It is provided using two tiers of fibre broadband speeds, targeting small to medium businesses. It is available nationwide where UFB fibre is available.

The following products are offered:

	<b>Business Essential Fibre</b>	<b>Business Fibre</b>
Speed	Up to 300/300Mbps in Northpower, Tuahahi First Fibre, & Enable regions. Up to 500/500Mbps in Chorus regions	Up to 950/500Mbps
UFB Bitstream	Bitstream 2 or equivalent LFC product	Bitstream 2 or equivalent LFC product
Internet	Unlimited	
High Priority CIR	2.5/2.5Mbps	
Static IP address	Not included as standard. Can be provided at additional charge.	
Router	Customer router offers vary over time	
Restore target	Business priority restoration (target times dependent on current policy of relevant LFC)	

The download & upload line speeds stated above are the maximum theoretical line speeds that can be delivered over the connection.

MyRepublic makes no guarantees of any kind on the actual speeds that will be achieved by any individual user as we rely on our supplier to ensure services are provisioned to deliver optimum speeds at all times.

Speeds that customers experience on these services are affected by a number of factors such as the upload speed of the content being downloaded, the hardware, software, & software configuration.

Devices connected by WiFi may experience slower speeds than those connected by Ethernet cable.

Standard Business Fibre connections automatically qualify enhanced fault restoration treatment from the LFC (Local Fibre Company) providing the fibre connectivity.

### Equipment

MyRepublic provides full technical support only to routers provided by MyRepublic.

### Limitations & qualifications

This service is available to business customers & may not be available in all areas or premises.

There may be technical or commercial reasons that affect our ability to connect a service at your address.

This service requires power to work and will not function in the event of a power failure or any other disruption to the power supply.

This service is not suitable if you are a customer with a serious illness or life-threatening condition, if you require disability services, if you have a PSTN based back-to-base alarm system or if you require an uninterrupted phone line.

Customers who purchase a temporary VDSL product while waiting for their fibre installation will not achieve above speeds, due to the difference in underlying technology.

### **Excess Data Usage**

MyRepublic broadband plans are unlimited, so there are no broadband excess usage charges.

### **Local Fibre Company**

The New Zealand government through Crown Fibre Holdings have contracted four parties to deploy Ultra-Fast Broadband to New Zealanders. MyRepublic purchases Ultra-Fast Broadband from the following companies:

Northpower Fibre	<a href="https://northpower.com/fibre">https://northpower.com/fibre</a>
Chorus	<a href="https://www.chorus.co.nz">https://www.chorus.co.nz</a>
Tuatahi First Fibre	<a href="https://www.tuatahifibre.co.nz/">https://www.tuatahifibre.co.nz/</a>
Enable	<a href="https://www.enable.net.nz">https://www.enable.net.nz</a>

### **Static IPs**

These product use Dynamic IP addresses by default. Static (fixed) IP addresses are available for purchase from MyRepublic for an additional charge.