

PRODUCT SUMMARY

Business Voice Line



Information About the Service

Business Voice Line is an add-on sold on Business Essentials broadband plans. The business phone service is provided using Voice over Internet Protocol (“VoIP”) phone service that allows you to make and receive calls using a broadband connection. This is provisioned to the Fibre equipment provided upon installation (ONT) or the phone port of the modem provided by MyRepublic.

There is a limit of two MyRepublic business phone service per business site.

This is available on

- MyRepublic Business Essentials Fibre plans
- MyRepublic Business Essentials Gigatown Fibre plans

Calling rates and included minutes

- Local calls - Free
- National landlines - 500 minutes included & 10c / min thereafter
- Mobile calls - 10c / min
- Charged on a per minute basis, rounded up.

Features

MyRepublic Business Phone package includes the following free features:

- Voicemail
- Voicemail to Email
- Caller Display
- Private Number
- Call Waiting
- Call Forwarding

Limitations & qualifications

This service, including ‘111’ dialling, will not function in the event of a power failure or disruption or an Internet outage.

If there is an interruption to the power supply, this service, including ‘111’ dialling will not function until power is restored.

This service is not suitable if you are a customer with a serious illness or life-threatening condition, if you require disability services, if you have a PSTN back-to-base home alarm system or if you require an uninterrupted phone line.

The Business Voice Line cannot be connected to a PBX.

Pricing

Standard price for a Business Voice Line is \$10 + GST per month, this can vary based on promotions.

For international calling rates please refer to myrepublic.net/nz/businessnz/essentials_fibre/biz-phone/

Bundling requirements

Business Phone can be purchased as an add-on to the above business broadband products, or as part of a bundle.

Terms relating to promotions including this add-on within a bundle can be found in the offer summary for that promotion